

## **BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION**

**Exception #:** 11

**Component:** **Given the following input, KPMG was unable to adequately verify UNE charges on the Y40 bills received for UNE services provided by Bell Atlantic.**

**Domain:** BLG

**Date Uncovered by KPMG:** 6/19/00

**Date BA Received:** 6/20/00

**Date BA Responded:** 6/30/00

**KPMG Summary Statement and** **CLECs are unable to validate the accuracy of charges applicable to UNE services provided by Bell Atlantic.**

**BA Response:** **Bell Atlantic Response: (06-30-00)**  
BA understands that matching a single months bill to a DUF transmission is extremely complicated and as stated in the handbook should be done using a 3 month period to allow for late usage, delayed billing due to order activity etc...

Many of the above referenced incidents are evident here. Keep in mind also that this exception is based on January data where various order activities had been requested on some of these lines, system fixes from previous observations were implemented and we are well beyond the 45-day limit for which we maintain EMI and other associated bill data.

In an effort to answer this exception and allow KPMG to see results on our analysis BA chose to analyze 1 end office, WSFDMAWADSO. Using the file sent to us from KPMG, we were able to validate the usage to the bill successfully.

Although BA will continue it's effort to match the remaining end offices it may be impossible given the aforementioned issues.

Details of our analysis are noted below. BA will make available a billing manager to review the analysis in depth upon request.

End Office: WSFDNA/WADS0					
Record	Bill	Scenario	Calls	MOU	OWS
10 01 01	Jan-00	1	10	2	
10 01 01	Jan-00	4	28	34	
10 01 01	Jan-00	15	0	0	
10 01 16	Jan-00	43	0	0	
10 01 18	Jan-00	39	1	1	
10 01 19	Jan-00	30	5	2	
10 01 32	Jan-00	33	2	2	
10 01 35	Jan-00	34	0	0	0
10 01 37	Jan-00	35	0	0	0
11 01 01	Jan-00	12A/19A	18	27	
11 01 01	Jan-00	12B/19B	0	0	
11 01 16	Jan-00	43	0	0	
11 01 20	Jan-00	21A	3	5	
11 01 20	Jan-00	21B	0	0	
Notes:	1. Each DUF EMI record type maps to one or more call scenarios. E.g., a 10 01 01 record maps to scenarios 1, 4 and 15.				
	2. The above table shows the total number of calls, MOU and OWS applicable to each call scenario within each EMI record type, for this end office.				

CALL SCENARIOS AND USAGE RATE ELEMENTS																
Rate		Call Scenarios														
Element	Per	1	4	12A/19A	12B/19B	15	21A	21B	30	33	34	35	39	43		
ULSC	MOU	2	1	1	1	1	1	1		1	1	1				
TTSC	MOU				1			1								
ULCTC	MOU		1													
UTCTC	MOU					1										
UNRCC	MOU		1													
UCRCC	MOU															
USTPC	MOU			1	1		1	1		1	1	1				
UTTC 1	MOU				1											
UTTC 2	MOU							1								
ALSC	MOU					1										
TCCLC	MOU					1										
UIC	Call		1	1	1	1	1	1								
UTC	Call								1							
DIPC	Call															
DAC	Call									1						
BLVC	OWS										1					
BLIC	OWS											1				
BSC	Call									1	1	1				
CCSC	Call												1			
IPACC	Call													1		
Notes:																
		1. The above table shows which rate elements apply in which scenarios.														
		2. In scenario 1 ULSC applies twice per MOU; all other rate elements apply only once per MOU, call or OWS (Operator Work seconds), in each scenario.														

<b>USAGE RATE ELEMENTS BILLED</b>																	
<b>January Bill - Current - WSFDNAWADS0</b>																	
Rate		Call Scenarios													DUF		Bill
Element	Per	1	4	12A/19A	12B/19B	15	21A	21B	30	33	34	35	39	43	Totals		Totals
ULSC	MOU	3	34	63	0	0	5	0		2	0	0			107	MOU	107
TTSC	MOU				0			0							0	MOU	0
ULCTC	MOU		34												34	MOU	43
UTCTC	MOU					0									0	MOU	0
UNRCC	MOU		34												34	MOU	37
UCRCC	MOU														0	MOU	0
USTPC	MOU			63	0		5	0		2	0	0			70	MOU	57
UTTC 1	MOU				0										0	MOU	8
UTTC 2	MOU							0							0	MOU	
ALSC	MOU					0									0	MOU	0
TCCLC	MOU					0									0	MOU	0
UIC	Call		28	28	0	0	3	0							59	Calls	57
UTC	Call								5						5	Calls	0
DIPC	Call														0	Calls	0
DAC	Call									2					2	Calls	2
BLVC	OWS										0				0	OWS	0
BLIC	OWS											0			0	OWS	0
BSC	Call									2	0	0			2	Calls	5
CCSC	Call												1		1	Calls	1
IPACC	Call													0	0	Calls	0
Notes:																	
1. The above table shows DUF record unit quantities for each usage rate element, by call scenario that should have appeared on the January 2000 bill for this end office.																	
2. DUF/bill discrepancies may in general be explained as follows:																	
DUF > Bill: Call record transmitted in DUF but erred by billing system.																	
DUF < Bill: Previously erred usage, already transmitted in DUF, now billed.																	
3. Due to time constraints this analysis did not include full verification of switch locations, and therefore some discrepancies may be due to intra-switch calls being treated as inter-switch, and vice versa. This also may account for discrepancies that would not occur in the real world.																	